

CertiLingua® Standards of Excellence in Intercultural Competences¹

European – International Competences	
Knowledge of cultural and social diversity	<p>I have socio-cultural knowledge of foreign cultures whose languages I have acquired.</p> <p>I understand the importance, structure and function of European and international institutions (EU, CoE, UN etc.), in relation to each other and to national/regional affairs.</p> <p>I can apply my knowledge about communication and regard conventions of foreign cultures.</p>
Awareness and attitudes	<p>I am open to foreign languages and cultures and respect cultural and language diversity.</p> <p>I can recognise, question and qualify opinions and prejudices of and in foreign cultures and modify my attitudes if necessary.</p> <p>I can form my own opinion about European and international issues (such as EU- enlargement, constitution, globalisation, climate change etc.) and the consequences for citizens. I am aware of which issues can only be solved in international cooperation.</p>
Skills how to interact in intercultural contexts	<p>I can carry out and evaluate tasks together with people from other countries in face-to-face meetings.</p> <p>I can use strategic skills to recognise and resolve language and cultural misunderstandings and conflicts in different forms of internationally organised project work.</p> <p>I can act in a reflected way in interculturally challenging encounters and situations.</p>

¹ Based on the *Framework of Reference for Pluralistic Approaches (FREPA)* 2007, http://carap.ecml.at/Portals/11/documents/C4pub2007E_20080302_FINAL.pdf and the *Common Framework for Europe Competence (CFEC)* 2010, http://europeesplatform.nl/elos/wp-content/uploads/sites/3/2013/07/Microsoft_Word_-_Common_CFEC_May_2010.pdf.